Comments and Officer comments

Ref	Comment Received	Comment type	Officer Comment
1	I appreciate that the double yellow lines on the junctions of Moss Mead and Chamberlain Road do not extend far enough to ensure safe passage around the junctions; however your illustrations seem to show that the existing line will be extended by several car lengths, thus creating a 'net' loss of parking area along Frogwell. The hammerhead at the end of Frogwell does indeed require no parking/waiting as it is used for vehicles to turn around; however, I do not feel that it is necessary to put double yellow lines along both sides of Frogwell where the Vicents Road bus lane joins it, vehicles have parked there for many years without incident I believe.	Objection	It is agreed that there will be a net loss of parking on Frogwell itself. The extent of the advertised proposal for Frogwell has been carefully considered to retain a balance between keeping the access road clear and to retain some parking availability where it would not interfere with through traffic movements.
2	With reference to the above proposed traffic order, I would like to express my approval and I'm sure many of my fellow residents will agree. However, I am concerned as to the effect with respect to the all-day parking by Bumpers Farm employees, which has caused the current problem. As I live just south of the proposed restriction at the north-end of Chamberlain Road, I think it likely that I will get cars parking outside my house as a result. The stretch from Whittle Close to Awdry Close is a fairly tight bend and having cars parked there all day (or at any time) would be a hazard. So, I ask that the "No parking at any time" is	Support	The advertised proposals have been brought forward in response to concerns raised by residents and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability. Due to the overall loss of parking on Frogwell it is accepted that some displacement of parking into the surrounding residential areas is likely to take place. However, at this time it is not possible to predict where this will happen and how it will impact on local residents. It is therefore proposed that displaced parking be monitored and further targeted measures be considered in the future, when the extent of any problems becomes apparent. It is not possible to add further waiting restrictions to the proposals at this time.

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	extended to include this. In fact, it would be sensible to carry on around the next tight bend as, again, cars parked on the road would be a hazard. I would suggest having such a parking restriction along the whole of Chamberlain Road as we have a "white-van" parking problem at the far end; I realise that may not be possible. In addition, I would like to express my sympathy with those Bumpers Farm employees who have been parking all day in these areas. The Bumpers Farm estate is a nightmare to get out of, even more so with the dual carriageway causing an increase in volume and speed; I suspect that if nothing else is done, it may be necessary to have traffic lights at this roundabout. To alleviate the problem, I would suggest that the exit road on Frogwell, which is now blocked by a concrete lump, should be re-constituted as a barrier which can be lowered from, say 4.30pm to 6pm so that it can be used as an exit only. Of course, separate exits from Bumpers Farm (e.g. one going south only onto West Cepen Way) would help.		Issues with changes to the access to Bumpers Farm Industrial Estate are outside the scope of this report. However, the concerns about a longer term solution to the access issues to Bumpers Farm will be brought to the attention of the Council's Economic Development team for further consideration.
3	With reference to parking in Frogwell this is caused by people who work on Bumpers Farm. Frogwell has become an over spill car park and over the last seven months has become very dangerous. We live at 43 Frogwell and on many occasions our exit has been 50% blocked and we struggle to get out of our driveway safely. Residents at No 45 Frogwell are experiencing the same problem and have had to leave polite notices on windscreens. Frogwell between 6am - 6pm has become single lane traffic.	Support and objection	The blocking of driveways is an obstruction offence for which the Police have enforcement powers. It is not possible to add further waiting restrictions to the proposals at this time. However, in light of the concerns raised it would be possible to include a Driveway Protection Marking to help highlight the access point and keep it clear. A driveway protection (white bar) marking is an advisory marking that is typically laid in front of a dropped kerb access to the highlight the presence of a private driveway. In Wiltshire such markings are typically laid between the top of the kerb that tapers down on one side of a driveway access to the top of the kerb that tapers

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	Looking at proposed plans I can't see how this will improve the issue. What I would like the council to do is put double yellow lines outside No 43 and No 45 not opposite the property as the plans show that will not help the situation. Plus sleeping policemen need to be considered at some point for this road which has become a fast through road and is dangerous.		down on the other side of a driveway access. With the permission of the owner of the property in front of which the marking is laid a motorist would be permitted to park on this type of marking. If a motorist does not have the permission of the property owner then they should be reported to the Police who can undertake enforcement action against a vehicle parked on such a marking using powers available to them to deal with obstructions of the public highway. The introduction of traffic calming on Frogwell is outside of the scope of this project; however, a request can be made via the Area Board issues system for consideration by Chippenham Community Area Transport Group. The 'submit a community issue' sheet can be found on the Wiltshire Council website within the Area Board section.
	I have read with concern the proposal to introduce no waiting zones to the Frogwell area. There are a number of commuters that use this stretch of road, which is not outside any front entrance of residential properties, to park safely and courteously to then use the pathway opposite Moss Mead to enter Bumpers Farm by foot.	Objection	The advertised proposals have been brought forward in response to concerns raised by residents about inconsiderate and unsafe parking activities and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability.
4	The access for vehicles into Bumpers Farm is highly restricted with just one road open to traffic coming in and out of the site. There are a vast number of businesses located within Bumpers Farm which is a key contributor for the economy of Chippenham. The limited access to the site causes severe congestion on a daily basis with long delays entering the site and even longer delays leaving the sight at the end of the working day, it is not unusual to spend 20-30 minutes in a queue of traffic when leaving the site.		Recent changes have been made at the Bumpers Farm roundabout to try and address the issue of entry onto the roundabout from the Industrial Estate. These changes are being monitored to assess their effectiveness.
	Having just one open entrance to the site is a huge impact on the safety of access, restricting emergency access in and out is a major concern. The impact that employees have adding additional commuter times to many has a huge effect on the working day. This includes a loss of earnings due to the reduction of hours		Issues with changes to the access to Bumpers Farm Industrial Estate are outside the scope of this report. However, the concerns about a longer term solution to the access issues to Bumpers Farm will be brought to the attention of the Council's Economic Development team for further consideration.

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	to ensure having to leave the site by a certain time in order to ensure children can be collected from school, after school clubs, nurseries and child minders.		
	To be able to support the economy and businesses to prosper on the Bumpers Farm estate additional access roads must be opened and additional parking spaces must be created in order to support the safety of the site – a traffic situation that has a much higher impact on safety than that of cars parking in a quiet area of Chippenham.		
	Therefore it is clear that a more expansive analysis on the transport access requirements for Bumpers Farm needs to be conducted before any other short term solutions are imposed which will be detrimental to the retention and growth potential of the site. I look forward to hearing that these points have been considered and a solution for the parking situation can come to a suitable solution.		
5	I object to this being implemented before the current problems on Bumpers Farm have been addressed. The reason people are parking on Frogwell and the surrounding areas is that is takes upwards of 40 minutes EVERY DAY just to get off of the Bumpers Farm estate because of the changes made to the roundabout with the A350. This is causing misery to the 1000s of workers who have to endure it. A second exit is needed desperately. Implementing these restricted parking areas will just push the problem further out.	Objection	Issues with changes to the access to Bumpers Farm Industrial Estate are outside the scope of this report. However, the concerns about a longer term solution to the access issues to Bumpers Farm will be brought to the attention of the Council's Economic Development team for further consideration. Recent changes have been made at the Bumpers Farm roundabout to try and address the issue of entry onto the roundabout from the Industrial Estate. These changes are being monitored to assess their effectiveness.

<u>Ref</u>	Comment Received I urge you *very strongly* to look at the two	Comment type	Officer Comment The opening of the bus gate to allow access is not supported by the Council as the ability for
	issues in conjunction. Perhaps re-opening the exit onto Frogwell would be an easy solution?		Bumpers Farm employees and business visitors to access onto Frogwell is unlikely to be welcomed by residents of the Frogwell Area. Furthermore, there is a risk that additional traffic movements on Frogwell would lead to road safety issues, particularly by the school.
6	I request that the 'no waiting at any time' parking restriction double yellow lines be extended to the entire East side of the 50 metre entrance road to Picketleaze as far as the 'T' junction. This is to prevent cars from St Peters school and the Bumpers Farm industrial estate from parking on both sides of this fairly narrow road to block access to/from the 25 houses in the Picketleaze cul-de-sac. A sketch is attached to indicate the desired double yellow line extension requested.	Objection	The extent of the advertised proposal for Picketleaze has been carefully considered to retain a balance between keeping the access road clear and to retain some parking availability for residents and their visitors. The advertised proposals have been brought forward in response to concerns raised by residents and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability. Due to the overall loss of parking on Frogwell it is accepted that some displacement of parking into the surrounding residential areas is likely to take place. However, at this time it is not possible to predict where this will happen and how it will impact on local residents. It is therefore proposed that displaced parking be monitored and further targeted measures be considered in the future when the extent of any problems becomes apparent.
7	I am responding to the above consultation regarding proposed parking and waiting restrictions along Frogwell and Moss Mead in Chippenham in particular. As a local resident I am very much in favour of the proposed changes. The current situation is not acceptable, with cars from people working in Bumpers Farm parking in Moss Mead and causing dangerous obstruction. My only concern would be that if these changes go ahead (and I very much hope they do) that it doesn't cause individuals to seek parking further into and along Moss Mead or other residential closes within this small estate. The roads simply are not big enough to accommodate any cars other than those of residents.	Support and comment	Comments of support are noted. The advertised proposals have been brought forward in response to concerns raised by residents and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability. Due to the overall loss of parking on Frogwell it is accepted that some displacement of parking into the surrounding residential areas is likely to take place. However, at this time it is not possible to predict where this will happen and how it will impact on local residents. It is therefore proposed that displaced parking be monitored and further targeted measures be considered in the future when the extent of any problems becomes apparent.

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8	The proposals make a lot of sense as the couple of cars that park on Moss Mead entrance do cause a bit on an obstruction. We need to maintain parking on Frogwell as the cars are only there during normal working hours and are generally gone by late afternoon. The main reason in my opinion why they park here is due to the delays in getting out of bumpers farm at 5:00pm. It might be worth looking at improving this in the future as it will possibly reduce the number of cars parked on Frogwell.	Support and comment	Comments of support are noted. Recent changes have been made at the Bumpers Farm roundabout to try and address the issue of entry onto the roundabout from the Industrial Estate. These changes are being monitored to assess their effectiveness.
9	I am very supportive of this proposal, the number of cars being parked all day Monday to Friday in Moss Mead, Frogwell and Lords Mead is out of control. In fact it is dangerous, especially the entrance into Moss Mead when 3 or 4 cars are parked there. An accident waiting to happen.	Support	Comments of support are noted.
10	I fully endorse the proposed changes. The inconsiderate parking has been a potential health and safety issue for some time.	Support	Comments of support are noted.
11	I reside at 35 moss mead and I agree that the traffic parking at the entrance of the estate does cause a problem when entering & exiting the estate. I agree with the proposals but my only concern is that the bumpers farm workers will only park further in the estate in areas which is for residents. As it is the estate is busy enough with non-residents visiting other people or taking advantage of the nearby St. Vincent's woods.	Support and comments	Comments of support are noted. The advertised proposals have been brought forward in response to concerns raised by residents and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability. Due to the overall loss of parking on Frogwell it is accepted that some displacement of parking into the surrounding residential areas is likely to take place. However, at this time it is not possible to predict where this will happen and how it will impact on local residents. It is therefore proposed that displaced parking be monitored and further targeted measures be considered in the future when the extent of any problems becomes apparent.

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		type	
	How do you propose to keep the estate accessible for all the residents?		
	I agree with the new restrictions as people park in the entrance to the Moss Mead estate decidedly restricting safe access for the whole day and it is a surprise no accidents have happened so far.	Support	Comments of support are noted.
12	I have no issue with the sensible parking along parts of Frogwell where the road is wider.		
	The parking is totally disregarded at school times by parents dropping and collecting and I myself have had close calls trying to come past at these times.		
13	In principle the proposals are good. I oppose the restriction being lifted in Frogwell at the rear of number 3 Moss Mead as the road is not wide enough for safe parking and passing. It is disappointing that the highway code cannot be currently enforced as this would eliminate the majority of unsafe parking at junctions and bends.	Objection	The revocation of a short length of double yellow line on Frogwell at the rear of No. 3 Moss Mead is intended to retain a balance between keeping Frogwell clear and to retain some parking availability where it would not interfere with through traffic movements.
14	I was delighted to hear of this proposal, in my opinion, it is long overdue. There have been a number of times when I have found it difficult to leave/enter Moss Mead due to the number of parked cars reducing my visibility.	Support	Comments of support are noted.
	One particular incident that I wanted to highlight was the summer of 2014 when I was 7 months pregnant with my first child. I was extremely close to colliding with a car due to a		

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	number of cars parked on the entrance of Moss Mead. I was very shaken by this incident; thankfully, both myself, my baby and the other car were okay. I hope this proposal is approved soon, to prevent any serious accidents from occurring.		
15	I fully support the proposed parking restrictions as defined by the Order; but fear the effect will be to encourage workers from Bumpers Farm to park further into Moss Mead. This is already happening when space on Frogwell is used-up; with drivers parking on footpaths and inconsiderately on bends and narrow sections of the road causing danger for pedestrians and obstruction to delivery and service vehicles. I would recommend parking restrictions further into Moss Mead to counter this activity.	Support and comment	Comments of support are noted. The advertised proposals have been brought forward in response to concerns raised by residents and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability. Due to the overall loss of parking on Frogwell it is accepted that some displacement of parking into the surrounding residential areas is likely to take place. However, at this time it is not possible to predict where this will happen and how it will impact on local residents. It is therefore proposed that displaced parking be monitored and further targeted measures be considered in the future when the extent of any problems becomes apparent.
16	I would fully endorse the proposed changes. Inconsiderate parking, particularly between the junctions in the entrance to Moss Mead, constitutes a considerable hazard due to restriction of the available road width and reduced visibility at the junction. I have been involved in several near-misses, while my wife has had a collision with another car due to these factors. Whilst I appreciate that people working in Bumpers Farm would wish to avoid the traffic bottleneck exiting the other end of the industrial estate and therefore seek alternative parking, this should not be at such a risk to local residents. I would further suggest that the Bumpers Farm Estate Management should be encouraged to provide a solution to the traffic congestion at	Support and comment	Comments of support are noted. Recent changes have been made at the Bumpers Farm roundabout to try and address the issue of entry onto the roundabout from the Industrial Estate. These changes are being monitored to assess their effectiveness.

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	the exit to the A350 roundabout.		
17	This proposal is long overdue and I am delighted that it has come to fruition. I have lost count of the number of times I have nearly had a head on collision when entering Moss Mead through neither my fault nor the other driver, simply because of the static cars. I have also been extremely fearful every time I cross the road with my baby in his pushchair as the drivers view of myself is obscured when crossing. I do hope this proposal is approved and before the inevitable serious accident occurs.	Support	Comments of support are noted.
18	In the interests of safety we support the application to restrict parking towards the entrance to Bumpers Farm from Frogwell. In particular the junction of Moss Mead as inconsiderate parking has caused many "near misses" and may lead to more serious incidents if restrictions are not implemented and upheld.	Support	Comments of support are noted.
19	I wish to record my total support for the proposals which make entry/egress from Moss Mead and Chamberlain Road much safer. My wife had a car crash into her from Chamberlain Road earlier this year and near misses occur daily no matter how slow one emerges onto Frogwell. All we are trying to do is move lawful parking away from the junctions. Support in this street is in my experience unanimous.	Support	Comments of support are noted.

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20	A significant number of cars are being parked at the entrance to Moss Mead dangerously and inconsiderately during the day. They are causing a nuisance to local residents and creating a serious safety issue by reducing the visibility around an already restricted view corner and cars are having to pass them on the wrong side of the road with little visibility around both corners. There are 2 junior schools within walking distance of this area and many young children have to try and cross the road between these parked cars. It is only a matter of time before there is a serious incident in this area and I am already aware of a number of near misses with regards cars. It is essential that these proposed traffic restrictions are in place as soon as possible.	Support	Comments of support are noted.
21	My parents live on Moss Mead and as a frequent visitor I must stress the negative effect that the excessive and simply irresponsible parking is causing on the close. People who work in Bumpers Farm do NOT need to be parking on a residential street because they are simply too lazy to drive into Bumpers Farm itself. The parking is both selfish and quite simply dangerous. I have frequently nearly collided with cars parking precariously on the junction and also have been unable to access my parents private driveway as it has been blocked by these inconsiderate people. The feeling is echoed throughout the whole close and something needs to be done about it. There is no need for people to be parking	Support	Comments of support are noted.

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	there as there is more than sufficient parking available in Bumpers Farm if these people bothered to look for it.		
	Something needs to be done!		
22	This is a long time coming as a resident whose house and driveway is continually blocked by people parking dangerously and with no regard to us as residents. Entering the close has become dangerous as we cannot see what is around the corner so on many occasions there has been near misses due to the inconsiderate and dangerous parking by those from bumpers farm that park here, we have been polite and asked them to move, we have put polite notices on their cars asking them to refrain from parking all of which is met by abuse and the littering of said notes. By putting these road restrictions in place it will mean the residents can drive in and out of our close safely, the restrictions are needed in all of the mentioned places to allow 2 cars to pass by each other freely without worrying about crashing. It means that if ever the emergency services are needed they can get into the close safely and when we have lorry deliveries they can get by safely without having to mount the pavements to pass said bumpers farm parkers. We hope that by putting all the markings in that have been put up for consultation will result in these people parking at their place of work as they should anyway. There will still be some parking on the Frogwell Road will be gone. Finally the restrictions are needed to ensure no major accidents happen as it is only a matter of time	Support	Comments of support are noted.

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	and to ensure that residents get their close back.		
23	This needs to happen with all the extra cars parked I am concerned that a child may have an accident as you cannot see .These are all people who work at bumpers farm not residents. You have to weave in and out of these parked cars to get in and out of your home with 2 schools it's an accident waiting to happen.	Support	Comments of support are noted.
24	An excellent proposal. Existing parking (both contravening and within the rules of the highways code) are causing many near misses as it causes cars to approach a junction with poor visibility in a position on the road that further reduces visibility. This is especially important being as Frogwell is part of the national cycle network so the risk is highest to cyclists. The small inconveniences caused will be small compared to the gains in road safety. At the same time to two root causes of the problem should be looked at. 1. The dreadful traffic queues leaving bumpers farm around 5pm which motivate employees to park off site could be reduced by traffic lighting the roundabout. 2. The disused bus exit from bumpers farm onto Frogwell that publicised the availability proximity of Frogwell as a place to park should be properly closed off. It is used illegally by motorcyclists and occasionally by cars which use the verge to bypass the raising post. I have three times almost been run down by motor vehicles unexpectedly emerging from this turning.	Support and comment	Comments of support are noted. Recent changes have been made at the Bumpers farm roundabout to try and address the issue of entry onto the roundabout from the Industrial Estate. These changes are being monitored to assess their effectiveness. The long term future of the bus gate is currently unknown. There is, however, a desire to see the gate retained to enable the reinstatement of the bus service on Bumpers Farm, should this become viable in the future.

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25	I fully support all the proposed parking restrictions in the Frogwell/ Moss Mead area, especially the entrance to Moss Mead. Parking by 3 or 4 vehicles on weekdays for 8 hours or more by people who then walk into work on Bumpers Farm via wicket gate opposite this entrance presents a constant safety and nuisance factor to all residents of Moss Mead and Cruse Close. This parking in the entrance to the estate is dangerous because it requires residents to exit on the wrong side of the road, placing themselves in a vulnerable position from vehicles turning left into the estate from Frogwell lane. These drivers have their vision of the junction blocked until the last moment by Bumpers Farm vehicles parked along Frogwell lane between Chamberlain Rd and the Moss Mead entrance. I own a caravan (stored away from Moss Mead) and occasionally need to place it on my drive to load/unload. This is an extremely hazardous manoeuvre with the current arrangement. The same obviously applies to access of emergency vehicles. This whole situation arises from a lack of joined up thinking regarding vehicular access to Bumpers Farm. It is not surprising that the provision of just one access road to an industrial estate comprising hundreds of units has resulted in access/exit delays exceeding 45 min at peak times. Neither is it a surprise that disgruntled employees choose to speed their access by parking inconsiderately on nearby residential streets solving their frustration by imposing a dangerous and inconvenient situation on others. Whilst I welcome the proposed restrictions, I am mindful that this may shift the problem	Support and comment	Recent changes have been made at the Bumpers farm roundabout to try and address the issue of entry onto the roundabout from the Industrial Estate. These changes are being monitored to assess their effectiveness. The advertised proposals have been brought forward in response to concerns raised by residents and are considered to be a suitable balance between keeping the roads clear whilst retaining some parking availability. Due to the overall loss of parking on Frogwell it is accepted that some displacement of parking into the surrounding residential areas is likely to take place. However, at this time it is not possible to predict where this will happen and how it will impact on local residents. It is therefore proposed that displaced parking be monitored and further targeted measures be considered in the future when the extent of any problems becomes apparent. Issues with changes to the access to Bumpers Farm Industrial Estate are outside the scope of this report. However, the concerns about a longer term solution to the access issues to Bumpers Farm will be brought to the attention of the Council's Economic Development team for further consideration.

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	elsewhere, by nuisance parking deeper into Moss Mead etc. I would strongly suggest then that the problem be tackled at source. One obvious solution would be to provide access to Bumpers Farm via a new roundabout from the A350 using compulsory purchase if necessary. If you then add a multi-story car park in the centre with bus stop facilities you may just be getting close to a 21 century employment/ retail site fit for purpose. What a great shame that planners can't.		
26	My wife and I wish to register our support of the above proposal. The proposed restrictions are in our view essential if accidents are to be avoided.	Support	Comments of support are noted.
27	I agree with the proposals to improve safety for the junctions. We want better sight lines for the pedestrian to cross safely. I think the area around the school is poorly enforced as many parents park on the yellow lines and block visibility for those crossing the road. E.g. there is only 1 disabled space and the Church Car Park is needed for their events. Please can the school (and pre-school and John Metcalfe Centre and Church) have help in working on sustainable travel plans? It is good to provide some space for Bumpers Farm workers to park to reduce congestion there. Can any more spaces be fitted on Frogwell (North of Moss Mead)? Also please could the council talk to the businesses about secure bike racks/showers for cyclists/sharing car park spaces across Bumpers Farm? Good to see No Waiting proposal for the Frogwell/A350 cycleway bridge turning space as this might stop cars parking up and leaving litter.	Support and comment	Comments of support are noted. Wiltshire Council has a Travel Plan Advisor who is available to assist the schools with the issues raised. The school should contact the Council direct to discuss this further. The extent of the proposed waiting restrictions and the retention of some parking availability on Frogwell is considered to be a reasonable and balanced approach to the demands of the area. It is difficult for the Council to engage with all the individual businesses on Bumpers Farm Industrial Estate. However, should the businesses form a management group the Council would be happy to engage and help to promote a sustainable travel plan for employees.

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28	I live in Moss Mead, Chippenham SN14 0TN and I totally agree with the proposed Restrictions for Moss Mead and Frogwell Lane. The owners park their cars Monday to Friday and then walk to Bumpers Farm to work. They have no regard for the Residents that have to drive through this area – especially when three cars are parked inside Moss Mead right by a blind junction. It is an accident waiting to happen with this kind of parking! Frogwell Lane and Moss Mead is a Residential Area not an extended car park for Employees of Bumpers Farm. I support these Restrictions and I also do not want these cars being parked in my Residential Estate either! They work in Bumpers Farm they should park there if they have a problem with this they should take it up with their Employers.	Support	Comments of support are noted.
29	When I drive out my housing estate I am forced to drive on the wrong side of the road at the exit due to parked cars. On three occasions I had to brake to avoid hitting vehicles entering the estate. We need double yellow lines to stop cars parking there.	Support	Comments of support are noted.
30	Strongly in favour of extending the double yellow lines into the entrance to Moss Mead where parking in the only entrance to this part of the estate has become a safety issue. Residents driving out of Moss Mead have to drive on the wrong side of the road towards a blind corner. I have long thought it a highly dangerous situation that was bound to lead to an accident eventually.	Support	Comments of support are noted.